

Job Opening

Goodwill Industries of Southwestern Michigan provides employment, education, training, and support services to individuals and families so they can achieve self-sufficiency.
Our Values: Success – Collaboration – People – Positivity

Position:	Retail Associate
Location:	West Main Store - Kalamazoo, MI
Wage:	\$8.15 per hour + Benefits (Medical, Dental, Vision, Life Insurance, PTO, and 403(b))
Classification:	Full-time Associate
Number of Openings:	1
Hours:	40 hours per week. Varied hours including days, evenings and weekends
Submit Applications To:	http://www.goodwillswmi.org/2015/10/30/retail-associate-west-main-2/

Job Duties:

- Serve customers and team members in a knowledgeable, respectful manner
- Assist managers in meeting sales goals through customer service and merchandising
- Perform sales transactions accurately and in accordance with Cash Handling procedures
- Follow all retail and safety guidelines and procedures
- Maintain a standard of store cleanliness
- Maintain a professional appearance
- Follow the guidance and any duties assigned by the Retail Manager.

Qualifications:

Ability to positively interact with customers
Ability to perform as a team member
Ability to follow detailed instructions
Ability to perform a variety of sales transactions quickly and accurately
Skill in multi-tasking and staying calm and focused under pressure.
Demonstrated competence in interpersonal relations and communication
Knowledge of basic mathematics
Previous customer service experience preferred
Previous retail experience preferred
High school diploma or equivalent
Must be able to lift 35 pounds repeatedly, reaching, bending, twisting; extended periods of time standing
Must be able to work a variety of hours and days of the week consistently
Must pass a pre-employment drug screen and theft-related criminal background check

Equal Opportunity Employer: Persons are recruited, hired, assigned and promoted only on the basis of job related criteria and without regard to age, ancestry, arrest record, citizenship, color, familial status, gender, gender identification, height, marital status, national origin, non-job-related disability, race, religion, sex, sexual orientation, veterans' status or weight. This includes those affected by pregnancy, childbirth or related medical condition.